

[Long Rules]

NO PURCHASE NECESSARY TO ENTER OR WIN A PRIZE. A PURCHASE WILL NOT IMPROVE YOUR CHANCES OF WINNING. VOID IN ALL JURISDICTIONS AND TERRITORIES EXCEPT THE PROVINCE OF ONTARIO, CANADA.

POTENTIAL WINNERS WILL BE REQUIRED TO RESPOND TO WINNER NOTIFICATION AND OTHER COMMUNICATIONS FROM SPONSORS (DEFINED BELOW) ACCORDING TO THE NOTICE(S) FROM SPONSORS OR PRIZE MAY BE FORFEITED (IN SPONSORS' SOLE DISCRETION). WINNER INFORMATION MAY BE USED FOR PROMOTIONAL OR MARKETING PURPOSES.

BY ENTERING THIS SWEEPSTAKES, YOU AGREE TO THESE OFFICIAL RULES, WHICH ARE A CONTRACT, SO READ THEM CAREFULLY BEFORE ENTERING. WITHOUT LIMITATION, THIS CONTRACT INCLUDES INDEMNITIES TO THE SPONSORS FROM YOU AND A LIMITATION OF YOUR RIGHTS AND REMEDIES.

1. SWEEPSTAKES DESCRIPTION: The Jiffy Lube® Ontario “20th Anniversary” Contest (the “**Sweepstakes**”) is sponsored by QLO Management Inc. and JL Management Group Inc. (collectively the “Sponsors”). Shell Canada Limited is in no way connected to the administration or management of the Sweepstakes. The Sweepstakes begins at 12:00:00 a.m. (midnight) Eastern Time (“ET”) on May 17, 2021 and ends at 11:59:59 p.m. ET on July 31, 2021 (the “Sweepstakes Period”). Individuals who participate in this Sweepstakes (each an “Entrant”) agree to the Official Rules and the decisions of the Sponsors which shall be final in all matters relating to the Sweepstakes. All time references in these Official Rules are Eastern Time.

2. ELIGIBILITY: The Sweepstakes is open to legal residents of the Province of Ontario, Canada who are eighteen (18) years of age or older at the time of entry. Employees, officers or agents of the Sponsors, Shell Canada Limited, and each of their respective member companies, parent companies, subsidiaries or affiliates or a Sponsors’ wholesaler or retailer (including the wholesalers and retailers themselves), their respective advertising, promotional and fulfillment agencies (collectively the “Released Parties”), members of any such employee’s immediate family (regardless of where such family members live) and persons with whom such employees reside (whether related or not) are ineligible to enter or win. “Immediate family” is defined as (a) spouses or domestic partners and (b) natural, step, foster, in-law or adoptive parents, siblings and children and their respective spouses and domestic partners. Entrants must also have a valid email address to participate. Illegible or incomplete entries will be disqualified. With respect to any potential winning entry, the potential winner may be required to provide proof that he or she is the authorized holder of the email address associated with the entry. “Authorized holder of the email” is defined as the natural person who is assigned to an email address by an Internet access provider, online service provider or other organization (e.g., business, educational institution, etc.) that is responsible for assigning email addresses for the domain associated with the submitted email address.

3. HOW TO ENTER: Visit www.jiffylubeontario.com/20 for the Sweepstakes entry form (the “Entry Form”). On the Entry Form you will be asked amongst other things to enter your full legal

name, telephone number and a valid email address, and select the Jiffy Lube location closest to your residence (the "Jiffy Lube Location") from the drop-down menu, and then click "Submit". Each entry will be time stamped. Sponsors' assignment of time stamps to any entry will be final. In the event a dispute regarding the identity of the individual who actually participated in the Sweepstakes cannot be resolved to Sponsors' satisfaction, the affected individual's entry, will be deemed ineligible.

The Released Parties shall not be responsible for incorrect or inaccurate entry information whether caused by Entrant, Internet users or by any of the equipment or programming associated with or utilized in the Sweepstakes or by any technical or human error which may occur in the processing of the entries in the Sweepstakes. The Released Parties assume no responsibility or liability for any error, omission, interruption, deletion, theft or destruction, or unauthorized access to or alteration of entries. Entries must be received through the method described above by the applicable deadline and in strict accordance with the instructions and restrictions indicated on the website (www.jiffylubeontario.com/20) and in these Official Rules. Entries may not be made jointly or by any group and may only be made by an individual. Those who do not follow all of the instructions, provide the required information in their entry or abide by these Official Rules will be disqualified. Entries submitted on your behalf by any other individual, by you on behalf of another, or by any entity, and entries originating at any online service other than the website (www.jiffylubeontario.com/20), including, without limitation, any commercial promotion subscription, notification and/or entering service, will be declared invalid and disqualified for this Sweepstakes. As a condition of entering the Sweepstakes, each Entrant gives consent for Sponsors or their representatives to obtain and deliver his or her name, address and other information to third parties for the purpose of administering this Sweepstakes and complying with applicable laws, regulations and rules.

Limit of one (1) entry per person and per email address throughout the Sweepstakes Period.

4. PRIZES/ODDS: There are 222 prizes available to be won: (i) Two (2) Gold Prizes, each consisting of \$2,000 CASH, payable by cheque (ii) Twenty (20) Silver Prizes, each consisting of: \$200 Shell Gas Gift Cards; and (iii) Each Jiffy Lube Location will award three (3), four (4) or five (5) Bronze Prizes (as set out in Schedule A attached), for a total of two hundred (200) Bronze Prizes, each consisting of a Jiffy Lube® Oil Change Gift Certificate (approximate retail value of each \$100.00). All prizes are subject to availability and subject to change at Sponsors' sole discretion. Any applicable taxes (including federal, provincial and local sales) and all other costs and expenses associated with acceptance and use of the Prizes and not specified herein as being awarded as part of the Prizes are solely the applicable winner's responsibility.

Odds of winning a Gold or Silver Prize will depend on the total number of eligible entries received during the Sweepstakes Period. Odds of winning a Bronze Prize will depend upon the number of eligible entries received per Jiffy Lube location during the Sweepstakes Period.

The Released Parties are not responsible for, and no winner will receive, the difference between the actual value of the prize at the time of award and the stated ARV in these Official Rules or in any Sweepstakes-related correspondence or materials. Entrants waive the right to assert, as a cost of winning a prize, any and all costs of verification and any liability and publicity which might arise from claiming or seeking to claim said prize.

All prize details not specified in these Official Rules will be determined by Sponsors in their sole discretion. All gift cards and gift certificates are subject to the terms and conditions of their

issuer. No more than the stated prizes will be awarded. Sponsors will not replace any lost, mutilated or stolen prize component or any prize component that is undeliverable or does not reach winner because of an incorrect or changed address. If Sponsors determine at any time in their sole discretion that a winner or potential winner is disqualified, ineligible or in violation of these Official Rules, Sponsors reserve the right to disqualify that person and may select an alternate winner, even if the disqualified potential winner's name may have been shown or announced. Sponsors will not have any responsibility for any potential winner's inability to accept a prize for any reason. If a winner does not accept or use the entire prize, the unaccepted or unused part of the prize will be forfeited, and Sponsors will have no further obligation with respect to that prize or portion of the prize. Sponsors reserve the right to substitute any prize or portion thereof with another prize or portion thereof of equal or greater value for any reason, including unavailability of the stated prize. Sponsors further reserve the right to extend or delay delivery of a prize in the event of scarcity due to limited production or unavailability for any other reason.

5. WINNER SELECTION: A draw will be conducted at approximately 12:00 p.m. ET at 562 Wellington Street, London, Ontario, Canada on August 3, 2021. Sponsors or their designated representatives will select two (2) potential Gold Prize winners ("Gold Prize Winners"); and twenty (20) potential Silver Prize winners ("Silver Prize Winners") from amongst all eligible entries received during the Sweepstakes Period. Sponsors or their designated representatives will then select three (3), four (4) or five (5) potential Bronze Prize winners ("Bronze Prize Winners") as applicable for each of the Jiffy Lube locations (the number of Bronze Prizes per location is set out in Schedule A attached) from among all eligible entries who indicated that Jiffy Lube Location on their Entry Form during the Sweepstakes Period; All potential winners are subject to verification and compliance with all Contest Rules. Once the potential winners are selected, there will be a draw for alternate (backup) potential winners as follows: for each of the Gold Prize and Silver Prize draws, three (3) alternate (backup) potential winners will be drawn for each, and for the Bronze Prize, two (2) alternate (backup) potential winners for each Jiffy Lube Location will also be drawn. The order the additional potential winners are selected will be recorded with each earlier potential winner taking precedence over the other(s) in the case an alternative (backup) winner(s) is required (see section 6).

6. WINNER NOTIFICATION: The potential winners will be notified by email (or by another method at the Sponsors' discretion) using current contact information associated with the information the Entrant provided on the Entry Form. The Sponsors or their designated representatives will attempt to notify the potential winner within three (3) business days of the drawing. The Sponsors shall have no liability if a winner notification is lost, intercepted or not received by the potential winner for any reason. If the potential winner does not respond within five (5) business days of the first notification attempt, or if, despite reasonable efforts, the prize notification is returned as unclaimed or undeliverable to the potential winner, the potential winner will be disqualified, will forfeit his or her prize and the next alternative potential winner as defined in section 5 will be chosen. If a potential winner is found to be ineligible for any reason, he or she will be disqualified and will not be eligible to receive a prize, and the next alternative potential winner as defined in section 5 will be chosen. A potential winner must complete and sign the Sponsors' Declaration and Release Form and present any other documents as may be required by Sponsors (e.g., government-issued ID) (collectively, the "Prize Claim Documents") in the form provided and/or required by Sponsors without revision in order to be declared a winner. Additionally, before any potential winner of a prize can be declared a winner, subject to the provisions of these Official Rules, he or she must first correctly answer the Sponsors' mathematical skill-testing question without assistance of any kind, whether electronic, mechanical or other. This skill-testing question will be contained within the Prize Claim

Documents. The executed Prize Claim Documents must be received by the Sponsors or their designated representative in accordance with Sponsors' instructions within five (5) business days of Sponsors' sending the Prize Claim Documents to the potential winner (or other time frame as stated in the Prize Claim Documents) along with any other documentation that the Sponsors may require, or the potential winner may be disqualified at the sole discretion of the Sponsors and if this were to occur, the next alternative potential winner as defined in section 5 will be chosen. Sponsors reserve the right to modify the notification procedures in connection with the selection of any alternate potential winner, if any. The prize claim and Prize Claim Documents are subject to verification by Sponsors. Sponsors will not be obligated to pursue more than the alternate (backup) potential winners for any prize set out in section 5 for any reason.

7. GENERAL: No responsibility is assumed by QLO Management Inc., JL Management Group Inc., or Shell Canada Limited (the "Released Parties") for any inability of a potential Entrant to successfully enter the Sweepstakes for any reason. Acceptance of a prize constitutes a winner's permission for Sponsors and their designees to use the winner's name, photograph, likeness, voice, biographical information, statements and address (city and province) for advertising and/or publicity purposes worldwide and in all forms of media now known or hereafter developed, in perpetuity, without further compensation or the opportunity to review or approve any such use, and as may be edited in the Sponsors' sole discretion, unless prohibited by law. By entering the Sweepstakes, Entrants agree (a) to abide and be bound by these Official Rules and the decisions of the Sponsors with respect to all aspects of the Sweepstakes; Additionally, Entrants agree that the Released Parties (a) shall not be responsible or liable for, and are hereby released, held harmless and indemnified by Entrant from any and all costs, injuries, losses or damages of any kind, including, without limitation, death and bodily injury, due in whole or in part, directly or indirectly, to participation in the Sweepstakes or any Sweepstakes-related activity, or from Entrants' acceptance, receipt, possession and/or use or misuse of any prize, and (b) have not made any warranty, condition, representation or guarantee, express or implied, in fact or in law, with respect to any prize/reward, including, without limitation, to such prize's quality, merchantability or fitness for a particular purpose. The Released Parties assume no responsibility for any damage to an Entrant's or any other person's computer system or mobile device which is occasioned by accessing the website used for this Sweepstakes or otherwise participating in the Sweepstakes, or for any computer system, phone line, hardware, software or program malfunctions, or other errors, failures, delayed computer transmissions or network connections that are human or technical in nature. Without limiting the generality of the foregoing, the Sponsors are not responsible for incomplete, illegible, misdirected, misprinted, late, postage-due, lost, damaged or stolen entries, email, mail, prize notifications or other Sweepstakes-related correspondence; or for lost, interrupted, inaccessible or unavailable networks, servers, satellites, Internet service providers, websites or other connections; or for miscommunications, failed, jumbled, scrambled, delayed or misdirected computer, telephone or cable transmissions; or for any technical malfunctions, failures, difficulties or other errors of any kind or nature; or for the incorrect or inaccurate capture of information, or for unauthorized human and/or mechanical intervention in any part of the entry process or the Sweepstakes, or the failure to capture any information. The Sponsors reserve the right in their sole discretion to disqualify any individual who is found to be tampering with the entry process or the operation of the Sweepstakes or the website, to be acting in violation of these Official Rules, or to be acting in a disruptive manner, or with the intent to disrupt or undermine the legitimate operation of the Sweepstakes, or to annoy, abuse, threaten or harass any other person, and the Sponsors reserve the right to seek damages and other remedies from any such person to the fullest extent permitted by law. No mechanically reproduced, illegible, incomplete, forged, software-

generated, or other automated multiple entries will be accepted, and no Released Party will have any responsibility or liability for any such illegitimate entries or any entries submitted in excess of the limit stated in these Official Rules. The Sponsors reserve the right to modify, extend, suspend or terminate the Sweepstakes if they determine or suspect, in their sole discretion, that the Sweepstakes is technically impaired or corrupted or that fraud or technical problems, failures or malfunctions or other causes have destroyed or severely undermined or to any degree impaired the integrity, administration, security, proper play and/or feasibility of the Sweepstakes. In the event that the Sponsors are prevented from awarding any prize or continuing with the Sweepstakes as contemplated herein by any event beyond their control, the Sponsors shall have the right to modify, suspend or terminate the Sweepstakes. If the Sweepstakes is terminated or suspended before the end of the Sweepstakes Period, notice thereof will be posted on the website and the Sponsors will (if possible) select winners in a random drawing from all eligible, non-suspect entries received before the date of the event giving rise to the termination. Inclusion in such drawing shall be each Entrant's sole and exclusive remedy under such circumstances. The invalidity or unenforceability of any provision of these Official Rules shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Official Rules shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein. The Sponsors reserve the right to correct clerical or typographical errors in Sweepstakes materials or these Official Rules. Sponsors' failure to insist upon or enforce strict performance of any provision of these Official Rules shall not be construed as a waiver of any provision or right. No waiver of any term or condition of these Official Rules shall be deemed a further or continuing waiver of such term or condition or any other term or condition. In the event of an alleged or actual ambiguity, discrepancy or inconsistency between disclosures or other statements contained in any Sweepstakes materials and the terms and conditions of these Official Rules, it will be resolved by Sponsors' in their sole discretion.

No correspondence will be entered into except with the selected potential winners. Released Parties are not responsible for electronic communications that are undeliverable as a result of any form of active or passive filtering of any kind, or insufficient space in Entrant's email or voicemail inbox to receive email or voicemail messages.

8. GOVERNING LAW/DISPUTES: All disputes, issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of Entrants or Sponsors in connection with the Sweepstakes, shall be governed by the laws of the Province of Ontario and federal laws of Canada applicable therein, and such Entrants shall irrevocably submit to the exclusive jurisdiction of the courts of the City of Waterloo in respect of any claim or matter arising under or in connection with the Sweepstakes or these Official Rules.

Except where prohibited by law, as a condition of participating in the Sweepstakes, each Entrant agrees that any and all disputes that cannot be resolved between Entrant and any Released Party and any claims or causes of action arising out of or connected with this Sweepstakes, any prize awarded or the determination of any winner, must be resolved individually, without resort to any form of class action. Further, in any such dispute, under no circumstances will Entrant be permitted or entitled to obtain awards for, and hereby waives all rights to claim punitive, incidental or consequential damages, and Entrant further waives all rights to have damages multiplied or increased. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR

INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PRECEDING LIMITATION MAY NOT APPLY TO ALL ENTRANTS WHERE PROHIBITED BY LAW.

9. PRIVACY: Personal information collected from Entrants will be used by the Released Parties to administer and fulfill the Sweepstakes prizes and, if consent is given, to provide the Entrants with information regarding promotions and/or events from the Sponsors and Released Parties. If an Entrant elected to receive marketing communications from the Sponsors, any such Entrant can opt out at any time by following the unsubscribe instructions at the bottom of any email received from Sponsors.

Schedule A

Store	Address	City	# of Oil Change Prizes
Jiffy Lube Barrie- Anne St.	120 Anne Street South	Barrie	3
Jiffy Lube Barrie- Grove	477 Grove St E	Barrie	3
Jiffy Lube Belleville	220 North Front Street	Belleville	4
Jiffy Lube Bolton	256 Queen Street South	Bolton	4
Jiffy Lube Bracebridge	228 Taylor Rd	Bracebridge	3
Jiffy Lube Brampton- Fisherman	2 Fisherman Dr #19	Brampton	3
Jiffy Lube Brantford- Colborne	626 Colborne St	Brantford	3
Jiffy Lube Brantford- King George Rd	84 King George Rd	Brantford	3
Jiffy Lube Burlington- Appleby Line	1227 Appleby Line	Burlington	3

Jiffy Lube Burlington-Guelph Line	1221 Guelph Line	Burlington	3
Jiffy Lube Cambridge	515 Hespeler Road	Cambridge	5
Jiffy Lube Chatham	45 Keil Dr S	Chatham	3
Jiffy Lube Chelmsford	4764 Regional Road 15	Chelmsford	3
Jiffy Lube Etobicoke	4230 Dundas Street W	Etobicoke	3
Jiffy Lube Guelph-Eramosa	252 Eramosa Rd	Guelph	4
Jiffy Lube Guelph-Speedvale	222 Speedvale Avenue West	Guelph	3
Jiffy Lube Hamilton	544 Limeridge Road East	Hamilton	5
Jiffy Lube Hanover	717 10th St	Hanover	3
Jiffy Lube Huntsville	19 Kinton Ave	Huntsville	3
Jiffy Lube Kanata	1180 Terry Fox Dr	Kanata	3
Jiffy Lube Keswick	24795 Woodbine Avenue	Keswick	4

Jiffy Lube Kitchener	470 Highland Rd W	Kitchener	3
Jiffy Lube London-Dundas	1862 Dundas Street East	London	5
Jiffy Lube London-North Centre	40 N Centre Rd	London	3
Jiffy Lube London-Oxford st	500 Oxford Street West	London	3
Jiffy Lube London-Wellington	623 Wellington Rd S	London	4
Jiffy Lube Markham-Highway 7	5706 Highway 7	Markham	3
Jiffy Lube Markham-Kennedy Rd	8332 Kennedy Road	Markham	3
Jiffy Lube Mississauga-Thomas St.	2525 Thomas Street	Mississauga	3
Jiffy Lube Mississauga-Burnhamthorpe	1349 Burnhamthorpe Road East	Mississauga	3
Jiffy Lube Mississauga-Platinum	3663 Platinum Dr	Mississauga	3
Jiffy Lube Mississauga-Unity Drive	3020 Unity Drive	Mississauga	3
Jiffy Lube Nepean	1533 Merivale Road	Nepean	3

Jiffy Lube Newmarket- Leslie	33-17075 Leslie Street	Newmarket	3
Jiffy Lube Newmarket- Ringwell	2-1095 Ringwell Drive	Newmarket	3
Jiffy Lube Niagara Falls	5975 Thorold Stone Rd	Niagara Falls	3
Jiffy Lube North Bay	100 Golf Club Road	North Bay	5
Jiffy Lube Oshawa- King St.	581 King Street East	Oshawa	4
Jiffy Lube Oshawa- Tauton	23 Taunton Rd W	Oshawa	5
Jiffy Lube Ottawa	1305 Bank Street	Ottawa	4
Jiffy Lube Peterborough	646 Reid Street	Peterborough	4
Jiffy Lube Richmond Hill	11352 Yonge Street	Richmond Hill	3
Jiffy Lube Sarina	763 Exmouth St	Sarnia	4
Jiffy Lube Sault Ste. Marie- Great Northern Road	410 Great Northern Road	Sault Ste. Marie	3
Jiffy Lube Sault Ste. Marie- Trunk Road	625 Trunk Road	Sault Ste. Marie	4
Jiffy Lube Simcoe	439 Queensway W	Simcoe	3

Jiffy Lube St. Catharines	124 Hartzel Rd	St. Catharines	3
Jiffy Lube Stratford	746 Ontario Street	Stratford	3
Jiffy Lube Sudbury-Kingsway	1003 Kingsway	Sudbury	4
Jiffy Lube Sudbury-Lasalle	900 Lasalle Blvd. Unit AA	Sudbury	3
Jiffy Lube Timmins	916 Algonquin Boulevard East	Timmins	3
Jiffy Lube Toronto	355 Rexdale Blvd	Toronto	3
Jiffy Lube Welland	536 Niagara St	Welland	4
Jiffy Lube Whitby	514 Brock Street North	Whitby	5
Jiffy Lube Windsor-Dougall	2573 Dougall Ave	Windsor	4
Jiffy Lube Windsor-Tecumseh	4997 Tecumseh Rd E	Windsor	3
Jiffy Lube Woodstock	946 Dundas St	Woodstock	4
Toronto (Dundas St. W.)	4230 Dundas Street W	Toronto/ Etobicoke	3